



IMPORTANT CUSTOMER NOTICE

Effective the end of the year, 2007, the FCC implemented new rules to protect the privacy of information contained in your account with Three River. The new rules allow us to discuss account information only with the person(s) listed on the account. Also, we must be able to authenticate that person during all conversations and will do that by asking a specific question to which you have previously provided us the answer.

Although we have always treated your account information with confidentiality, please help us in our effort to further ensure that we protect the information by completing this page.

If your account is listed only in your name, you might want to consider adding another name, if appropriate, e.g. a spouse or a roommate. If you are a parent or individual that relies on someone else to discuss account changes, payments or anything else with our company, you will need to have the person's name added to your account. The name does not need to be added to the billing name but can be added to our records as an authorized person for discussing information and making changes to your account. The additional contact(s) that you authorize will not be listed in the telephone directory or be responsible for payment of this account.

Complete and return immediately:

Account Name: _____ **Account Number:** _____

Authentication Password: _____
(between 6-10 characters combine upper/lower case letters and numbers)

Authentication Question(s): *Choose at least 2 to use on your account:*

~ What is your favorite restaurant: _____

~ What is your favorite movie: _____

~ What was the model of your first car/pickup: _____

~ Name of your favorite sports team: _____

Email Address: _____ (required for eStatements)

Authorized by: _____ Date: _____
(Signature of person currently listed on account)

NOTE: *If you are adding contacts, you will need to provide them with the answer to your authentication question. If you do not wish to add anyone to the account, do not check yes.*

_____ Yes, I would like to add the following as authorized contacts for my account:

Added names _____

Return completed form to: Three River, PO Box 66, Lynch NE 68746